



Conditions of use and treatment of kitchen countertops and interior design elements made of quartz, granite or a FORMYCA marble conglomerate.

Following the basic rules for using countertops and interior design elements listed below will allow you to enjoy our products for many years.

Kitchen countertops and interior design elements should be used in accordance with their intended purpose.

I. INSTALLATION

1. The installation of the countertop, wall cladding, plinths, countertop wall and flat element should be performed by experienced companies in order to avoid permanent damage resulting from self-assembly. Correct installation depends on a knowledge of countertop production technology, product properties and specific technical solutions.
2. Each countertop, wall cladding, plinth, countertop wall and flat element should be checked before and during installation in terms of dimensions, mechanical damage, visible defects and colour differences.
3. Countertops, wall coverings, plinths, countertop walls and flat elements should be installed and used ensuring their protection against factors, such as chemicals, extreme temperatures and direct sunlight.
5. When assembling countertops, wall coverings, plinths, countertop walls and flat elements, in order to protect their surfaces, avoid cutting, grinding and hitting directly on their surfaces with either blunt or sharp tools.
6. Household appliances should be installed in accordance with the manufacturer's recommendations.

II. USE, CLEANING AND CARE

1. Clean with a microfibre cloth soaked in water, neutral pH detergent or dishwashing liquid. Remember to always test the product on an invisible part of the granite. Always make vertical movements, never circular ones. Do not use rough cloths or brushes. When using granite, do not use agents with an acidic or alkaline pH or other agents for cleaning ceramic tiles.

Never use:

- agents for cleaning ceramic tiles, as the granite surface may become dull under their influence,
- sharp cloths and wire washers.

After using a cleaning agent, always remove it from the surface of the countertop/interior design element with clean water and wipe it dry.

2. In particular you should avoid:

- exposing the countertop/interior design element to contact with colouring food – this may lead to irreversible damage to the countertop,
- placing hot pots, pans and dishes on the surface of the countertop/interior design element, especially those taken directly from the hob,
- using knives and other sharp tools directly on the surface of the countertop/interior design element, which may cause scratches.

3. The surfaces of countertops/interior design elements should be protected against bruises and scratches, especially by objects made of metal. Cutting should be made on specially designed cutting boards, separating the surface of the countertop/interior design element from direct contact with the knife, which may damage its surface.

4. Traces of markers, crayons and nail polish can be removed with an organic solvent, technical acetone or spirit. After removing the stains, the surface of the countertop/interior design element should be washed with clean water.

5. Chemical agents causing destruction of the surface of the countertop/interior design element (amido sulfonic acid, arsenic acid, hydrochloric acid with chromium oxide, hydrofluoric acid with chromium oxide) must be removed immediately. These agents may cause permanent damage to the surface of countertops – creating a matte and rough surface after only a short time of operation.

6. Countertops/interior design elements can result in mechanical damage to the surface due to excessive dynamic point loading (impact).

7. In the case of products made of marble conglomerate, please note that it is a material consisting of selected natural marble constituting 95% of the mass and 5% polyester resin as a binder.

8. Marble used for kitchen or bathroom countertops – over time, dull traces of use from acidic or alkaline pH fluids may appear on the surface, but this does not affect its usability and is a feature rather than a defect.